

To: Specialists, BH, BHT, Ancillary, ECM, CS, ICF/DD, Vision Providers, Doulas & Hospitals
From: IEHP – Provider Relations
Date: January 8, 2026
Subject: **Mandatory Biennial Provider Training – January 29**

In accordance with DHCS, all Providers are required to take refresher training every two years. We will offer a Mandatory Biennial Provider Training Webinar on **January 29, at 12:00 pm.**

NOTE: If you already attended and attested in 2025, you are not required to attend for another two years.

Agenda items include:

- Mission, Vision, and Values
- Provider Support
- Providers' Role, Rights & Responsibilities
- Members' Role, Rights & Responsibilities
- Utilization Management & Care Coordination
- Claims
- Compliance Trainings

| Meeting Details | |
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| Date | January 29, 2026 |
| Time | 12:00pm-1:30pm |
| Location | Microsoft Teams Webinar (link will be sent via email the day prior to the meeting) |
| RSVP via link or QR code by Wednesday, January 28 |  |

For RSVP questions, please email Laura Roque Roque-L@iehp.org

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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